Accessibility statement for milborneportpc.org.uk

This website is run by Milborne Port Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast levels and fonts
- zoom in up to 300% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We have also made the website text as simple as possible to understand and <u>AbilityNet</u> has advice on making your device easier to use if you have a disability.

How accessible this website really is:

We think that 96% of this website is fully accessible using the definitions above, however, if your particular needs are not covered then just ask, and we'll do what we can.

What to do if you cannot access parts of this website

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille:

- email clerk@milborneportpc.org.uk
- call 01963 251268

We will consider your request and get back to you within 5 days.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements please contact the Town Clerk on the details provided above.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you are not happy with how we respond to your complaint, contact the Equality Advisory and Support Service (EASS).

Technical information about this website's accessibility

Milborne Port Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018. This website is partially compliant with the Web Content Accessibility Guidelines (WCAG) 2.1. AA standard, due to the non-compliances listed below.

- We are not aware of any major compliance issues but there may be minor contrast issues
 depending on your browser. This has been mitigated by providing accessibility tools (click the
 accessibility logo top left of every page) that allow you to change the view to suit your individual
 needs.
- Some tab-index elements in the menu are out of sequence to improve the importance of some items.

Non-compliance with the accessibility regulations

Some older images do not have a text alternative, so people using a screen reader cannot access that information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content). We will add text alternatives for all images by September 2021. When we publish new content, we will make sure our use of images meets accessibility standards.

Some older documents are not helpfully named: Since 2019 all documents have been named to reflect their content, but we have no plan to retrospectively change anything before 2019.

Disproportionate burden

We have assessed the cost of fixing the above issues with navigation and accessing information, and with interactive tools and transactions. We believe that doing so now would be a disproportionate burden within the meaning of the accessibility regulations. We will make another assessment annually and in the light of technology developments we will continue to change what we can. We welcome any comment on how we might better present ourselves.

PDFs and other documents

Many of our older PDFs and Word documents do not meet accessibility standards - for example, they may not be structured so they are accessible to a screen reader. This does not meet WCAG 2.1 success criterion 4.1.2 (name, role value).

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they are not essential to providing our services. For example, we do not plan to fix any of the minutes and agendas. However, any older documents can be requested in printed form as required.

Any new PDFs or Word documents we publish will meet accessibility standards.

How we tested this website

This website was last tested on 15 December 2022. The test was carried out by Jimmy Flynn of Jimmy Flynn Web Services using WAVE Web Accessibility Evaluation Tool & Chrome Lighthouse. We tested all pages of our main website platform available at milborneportpc.org.uk.

This statement was prepared on 15 December 2022.



